

## Create your online “My Social Security Account” at SSA.gov (via Login.gov)



Before you can access your Medicare application, you will need to establish an online account with Social Security.

You will need:

- Your phone with access to text messages and phone camera.
- Driver’s license.
- Computer that can access your email and internet.

Steps:

1. Go to the website: SSA.gov
2. Click “Sign in” at the top right corner.
3. Click “Sign in with Login.gov”
4. Click “Create an account”
5. Enter your email address, select language preference, and accept their rules of use by checking the box. Click “Submit”
6. Go to your email inbox and open the email from Login.gov
7. In the email, click “Confirm email address”
8. Create and confirm a password and click “Continue” Be sure to write down your password for future use.
9. Authentication method set-up.
  - Most common option: Select box for “Text or voice message” Click “Continue”
  - Note that there are alternative Authentication method options available if they meet your preference.
10. Enter phone number. Select “text message” Click “Send Code” Look for the text message from Login.gov. The text will provide you with a 6-digit numeric code.
11. Enter the 6-digit numeric code. Click “Submit”
12. It will ask you if you want to add a second authentication method as back-up.
  - You can click “Skip for now” or if you prefer, you may add a 2nd method.
13. Continue to SSA.....click “Agree and Continue”
14. Verify your identity for SSA.
  - Have your driver’s license available.
  - Click “Continue”
15. Check box to agree to share your personal information and click “Continue”
16. Verify your ID by using your phone. Enter your phone number and click “Send Link”
17. Look for the text message from Login.gov. Click on the link.
18. Using your phone, click “Take photo” to capture the front side of your driver’s license. Next, click “Take photo” to capture the back side of your driver's license. Click “Continue”
19. Using your phone, you need to add a photo of your face. Click “Take photo.” Look into your phone and line up your face in the marked area. Once done, your photo will automatically be captured. To proceed, click the green circle with the green check mark.
20. Click submit. Wait for about 20 seconds for the phone to process.

21. Once done processing and if successful, your phone will tell you to switch back to your computer. On your computer, the page will be updated and ask you to enter your SSN. Enter and click "Continue"
22. Review and verify your information. Click "Submit"
23. Verify your phone number. Enter your phone number and click "Send code" Look for the text message from Login.gov. The text will provide you with a 6-digit alpha-numeric code.
24. Enter the code and click "Submit"
25. Enter the password for Login.gov that you created earlier in step 8.
26. You will be given a personal key. Write this down to save with your Logig.gov password as you may need this in the future. Click the box and click "Continue"
27. Connect your verified information to SSA..... click "Agree and continue"
28. Terms of service. Check the box to agree and click "Next"
29. You should be logged into your online Social Security account. Before you move forward, you will need to update your preferences. My recommendations are to select the following...
  - "I would like paper notices in the mail, and online notices.
  - "Email only"
30. Save and continue to the "Homepage"
31. At this point, your online Social Security page should open. You can explore the information provided. When done, click "Sign Out" in the upper right corner.
32. Finally, it is a good idea to practice logging into the account.
  - SSA.gov
  - Click "Sign In"
  - Select "Sign in with Login.gov"
  - Enter your email and password and click "Sign In"
  - Enter the 6-digit numeric activation code that came via text message.
  - Agree the Terms of Service and click "Next"
  - You should now be logged into your online account.